

INTRODUCTION

SynSisal[®] weaves are tailor-made with ECONYL[®] fibers, a virgin-quality solution-dyed Nylon 6 fiber that is sourced from 100% regenerated nylon. ECONYL[®] fibers are durable, cleanable, and resist staining with proper care and the right cleaning products. In this care guide, we share our recommendations for routine care, treating spills and stains, and long term maintenance of your SynSisal[®] carpet or rug.

Please Note: We cannot guarantee the complete removal of any stain or spill occurrence as all circumstances are unique and different. All information in this guide reflects best practices and guidelines from industry specialists.

CARE & CLEANING GUIDELINES

- Vacuum frequently! Depending on the level of traffic on your carpet or rug, vacuum anywhere from one to three times a week. Make multiple passes on heavily trafficked or textured rugs in alternating directions to reduce soil and dust buildup in the carpet fibers. This simple act will drastically prolong the look and life of your floor covering.
- Ensure the vacuum beater bar is properly adjusted. Setting the vacuum brushes too low can damage the carpet fibers. The brushes should just touch the top of the carpet pile.
- **Attend to spills immediately** by removing solids and absorbing any liquid with a clean white cloth or paper towel. See Spot Removal Treatment below for more information on treating spills and stains. Vacuum extraction can also be used to remove excess liquids.
- For regular maintenance and to ensure general cleanliness, periodically treat heavily used areas (not stains) with a pH neutral cleaner to keep your flooring looking fresh.
 - » SynSisal[®] weaves can safely be topically cleaned with a pH-neutral interior **cleaner like James Water**. Follow manufacturer's instructions for safe application.
- **Professionally clean every one to two years.** Acceptable methods of cleaning SynSisal[®] weaves include pad cleaning or powder cleaning with a counter rotating brush machine.
- **DO NOT** use straight or rotating spray extraction - this method uses excess moisture that can warp the carpet fibers and the backing, causing shrinkage to the carpet.
- Do not apply stain-repellent treatments that contain silicone because they tend to accelerate carpet soiling.
- Rotate area rugs, if possible, to prevent excessive wear or sunlight on specific sections.

SPOT REMOVAL TREATMENT

The prompt and proper removal of spots and spills is one of the most important areas of carpet maintenance. Act quickly when anything is spilled or dropped and always have the necessary cleaning materials on hand.

- Scoop up solids first.
- Immediately blot (do not rub) spills with a clean white towel or absorbent cloth to mop up as much liquid as possible. Work from the edges to the center to prevent the spill from spreading.
- **Caution:** Do not oversaturate with cleaning solutions or water!
- Use a clean, damp (not wet!) cloth to dab and apply pressure to the stain.
- For persistent stains, use an oxidizing agent and follow the manufacturers instructions.
 - » **James Stainwonder** has been approved for use on SynSisal[®] and is excellent for treating stubborn stains like red wine, coffee, tea, fruits and blood.
 - » **James Stainspray** is a solvent that can tackle difficult stains like grease, oil, paint, shoe polish, glue, chewing gum and tar.
- If moisture remains, continue to apply pressure with a clean, absorbent cloth until it is absorbed. You can also weigh down a clean cloth on top of the area to absorb the moisture. Direct a fan on the rug or use a hair dryer on low heat to speed up dry time.
- Repeat until the stain is lifted.

CLEANING THE BORDER ON YOUR AREA RUG

Cloth borders like cotton, linen, polyester and leather on custom area rugs should be treated independently of the rug. In general, the steps outlined above apply: vacuum regularly, act quickly if there is a spill, and use a clean cloth to absorb any liquid by blotting (do not rub as this can spread the spot). If a stain remains, and depending on the material of the border and type of stain, a cleaning solution or stain removal product may be needed.

- Spot check: Be sure that the cleaning product you are using will not affect the fabric colors or material of the border. Test a small area on the underside of the border first.
- Start small: Do not oversaturate the area with cleaning solutions. Too much liquid could cause shrinkage or warp your rug.
- For spots and small soiled areas, a mild, neutral cleaning solution is recommended.
 - » Blend just a couple drops of liquid dishwashing detergent with a quart of warm water and add it to a spray bottle.
 - » Lightly mist a small amount of solution on the spot. Do not saturate the area.

- » Blot with a clean cloth.
- » Do not allow the area to stay wet for more than a few hours.
- » If it is not drying by itself, apply low heat with a hair dryer or direct a house fan on the area.
- If excessive soiling or spills occur on the border, a dry extraction cleaning system such as a dry carpet cleaning kit like Host or Capture (widely available online) is an effective treatment.
- Leather: For general cleaning, wipe the surface with a damp cloth or sponge. We recommend an annual application of saddle soap or other leather conditioner to the border to maintain leather's lustre.

PROFESSIONAL CLEANING

Pad cleaning or powder cleaning may be performed on your SynSisal[®] carpet. Pad cleaning (Bonnett system) uses a rotary pad machine and a pH-neutral cleaning detergent. Powder cleaning uses a counter rotating brush machine fitted with soft brushes and a pH-neutral dry-cleaning powder suitable for synthetic carpets.

DO NOT clean SynSisal[®] carpets or rugs by straight or spray water extraction. This method can cause shrinkage, leading to rippled and irregularly shaped carpet or curled corners on area rugs.

We recommend consulting a reputable carpet cleaning company to professionally clean your SynSisal[®].

RECOMMENDED CLEANING PRODUCTS

The following James Cleaners products have been approved for use on SynSisal[®] carpets and rugs: James Water, James Stainwonder, James Stainspray, James Cleanstar, and James Cleandry. Comparable cleaning products may be used.

If using a different brand of pH-neutral cleaning products, please test the product in an inconspicuous area for color fastness and appearance retention. Follow all manufacturer's guidelines.

Curran and sisalcarpet.com will not be held responsible for any loss or damage to the carpet as a result of improper use and/ or application of cleaning products.

1.0 = STAIN HIGHLY VISIBLE		5.0 = STAIN COMPLETELY INVISIBLE		
Stain Type	Stain Initial Visibility	Prompt Cleaning	Stain Visibility After 24 Hours	Oxidizing Agent After 24 Hours
Coffee	2.0	4.0	3.5	5.0
Red Wine	2.0	4.5	3.5	5.0
Shoe Polish	1.0	5.0	4.5	5.0
Chocolate Ice Cream	1.0	5.0	4.5	5.0
RED Dye #40	3.0	5.0	4.5	5.0



Can wipe using cotton cloth



Can vacuum clean



Can brush vacuum clean



Can powder clean



Can pad clean



Should NOT spray extraction straight



Should NOT spray extraction rotate



Should NOT shampoo