

5 YEAR LIMITED WEAR GUARANTEE

tretford TILE

Limited Wear Warranty + Lifetime Anti-ravel/Non-Zipper guarantee

The manufacturer warrants that this carpet will not wear more than 25% in the 5 years following its installation, provided it is installed and maintained indoors according to manufacturer's recommendations. This warranty covers carpet wear (loss of pile) and does not cover soiling, crushing, or tracking.

This warranty is prorated based on 5 years of service and is not transferable. It excludes carpet installed on stairs, areas subject to castor action, damage from skates, spiked shoes and other athletic footwear, water damage, the effects of improper installation and maintenance; and willful damage including burns, tears, and cuts.

If, after testing the carpet, the manufacturer determines that the carpet has worn more than 25% and that all warranty conditions have been met, the manufacturer will compensate the owner on a pro-rata basis the original material cost of the carpet for the area directly affected.

For further information, contact us on:

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