



2 YEAR WORKMANSHIP WARRANTY

All tretford Custom Rugs are hand crafted with care and to the highest standards.

Gibbon Group warrants that your tretford Custom Rug shall be free from defects in workmanship, construction, and materials **for a period of 2 years from the date of purchase**. Note: any claim will require proof of purchase.

Your new tretford Custom Rug **must be unrolled within 4 weeks from time of receipt** and allowed to acclimatize (see reverse for instructions).

The warranty does not cover the following situations where the rug/s have been:

- Laid or installed on a wet/damp floor or substrate
- Exposed to high quantities of water (steam cleaning, flooding, rain etc)
- Not allowed to lay flat & acclimatise for at least 24 to 48hrs prior to installation
 - *(no furniture to be placed on the rug during this time)*
- Not been maintained according to care recommendations
 - *(see Care & Maintenance information below)*