

AU | tretford CUSTOM RUGS

RUG PLACEMENT

These instructions must be followed to retain Manufacturer's Warranties.

Rug Placement

Unroll your Tretford Rug pile face down and allow it to acclimatise for 24 – 48 hours after arrival to help settle any curling of the edges.

In some circumstances this will not be possible due to space, so to reverse any curling caused whilst the rug/s were rolled during transit, back-rolling the edges in the opposite direction of the curling (like you would to a creased banknote) will speed up the settling process.

If curling is still apparent and/or you have concerns, please contact us at rugs@gibbongroup.com.au.

Rug Storage

Tretford Rugs are not designed to be stored rolled up for long periods of time, as this can negatively affect the joins and increase the potential for curling.

If you do require the rug to be stored for a long period of time, please make sure it has been rolled snugly on its core, with the pile facing inwards and taped securely. It is important to either rotate periodically to prevent crush marks appearing.

Non-Slip Backing or Gripper Tape

Each rug is backed using a recycled PET Felt Backing and have the option of anti-slip properties for rugs under 6 square metres (e.g. 2 x 2.5m or under).

Rugs over 6 square metres (e.g. 2 x 3m or over) will not have anti-slip backing properties due to the rug being heavy enough to prevent movement or slippage as well as the difficulty in applying this in our production process.

Rotation & Maintenance

Rotating your rug often will allow the normal wear to be more evenly distributed and will also help to minimise colour changes that may occur from exposure to direct sunlight.

Attention to ongoing maintenance will help prevent potential for insect damage in areas where dark / hidden areas can be missed in vacuuming (see Care & Maintenance guide for further details).